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- Alpine House Surgery

## Alpine House Surgery Good

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### Overview and CQC Inspections

	Safe	Good
Overall Good	Effective	Good
	Caring	Good
	Responsive	Good
	Well-led	Good
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### Our inspector's description of this service

**Last updated 27 February 2017**

Alpine House Surgery is a GP practice, which provides primary medical services to approximately 9,300 patients predominately living in areas of Mountsorrel, Rothley, Quorn, Cropston, Thurcaston and Swithland. All patient facilities are accessible. West Leicestershire Clinical Commissioning Group (WLCCG) commission the practice's services.

The practice has three GP partners (two male and one female) and three salaried GPs (one female and two male). The nursing team consists of a nurse practitioner, practice nurse and two health care assistants. They are supported by a Practice Manager and a team of administrative and reception staff.

The practice is open between 8.15am and 6.30pm Monday to Friday, however telephone lines are open from 8am. GP appointments are available from 8.30am to 11am and 3.40pm to 5.50pm. Nurse appointments are available from 8.30am to midday and 2pm to 5.30pm. Extended hours appointments are offered on Mondays and Fridays between 7.30am and 8am to see either a GP or the advanced nurse practitioner. In addition to pre-bookable appointments that can be booked up to six weeks in advance, urgent appointments are also available for people that need them.

Patients can also access out of hours support from the national advice service NHS 111. The practice also provides details for the nearest walk-in centre, as well as accident and emergency departments.

Latest inspection: 09 February 2017

Report published: 27 February 2017

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## Who runs this service

Alpine House Surgery is run by Alpine House Surgery

### **Dr James Anthony Ellison**

Registered Manager

## CQC inspections & ratings of specific services

Older people	Good
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People with long term conditions	Good
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Families, children and young people	Good
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Working age people (including those recently retired and students)	Good
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	Good
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People whose circumstances may make them vulnerable

People experiencing poor mental health  
(including people with dementia)

Good

## Type of service

Doctors/GPs, NHS GP practice

## Specialisms/services

Diagnostic and screening procedures, Family planning services, Maternity and midwifery services, Services for everyone, Surgical procedures, Treatment of disease, disorder or injury

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Charnwood Surgery

In Leicestershire, LE12 7DJ

Medically Limited

In Leicestershire, LE12 7RD

Dr Mayur Lakhani

In Leicestershire, LE12 7UD

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